



IP Office Fact Sheet

IP Office – Small Office Edition



All-in-one Communications for Small Offices

Overview

Avaya IP Office – Small Office Edition is an all-in-one converged communications solution for small office, home office and branch office communications. Depending on the configuration and options that are purchased, it supports from 2 to 28 users with feature-rich, business-quality voice communications, flexible data connectivity, secure VPN networking, built-in voice-mail/auto attendant, Wi-Fi and more, in a compact and easy-to-install desktop unit.

Capabilities

Connects via: Cable, analog, DSL, T1, ISDN and IP.

Endpoints: PCs, laptops, IP devices, digital phones, traditional phones and wireless phones.

Networking: Built-in LAN switch, secure VPN capability (optional), built-in WAN port for broadband IP services; optional WAN connectivity for traditional digital trunks.

VPN: Optional VPN capability; Layer 2 protocol (L2TP) and IPSec for secure communications and remote access.

Internet: Built-in dynamic (RIP-2) router, secure firewall, Internet access, DHCP server.

Wireless Access Point: Supports 802.11 (Wi-Fi) wireless LAN module for wireless voice and data networking.

Conferencing: Built-in 3-party conferencing.

Messaging: Basic PC-based voicemail (VoiceMail Lite) is provided as standard. Integrated voicemail and auto attendant option via a 64Mb flash memory PC card. Advanced messaging (VoiceMail Pro) is also available as an enhanced option.

Reliability: Router automatically redirects calls in the event of a line failure. Lifeline support in the event of a power failure.

SoftConsole: Optional PC-based operator console application for efficient handling of calls.

Phone Manager: Optional application for PC-based phone management and softphone capability.

IVR: Optional automated services such as account/order status or information retrieval.

Benefits

- A full-featured communications system—support for messaging, caller ID, call forwarding, etc.
- Ideal for small offices and home offices
- Consolidate voice, data, etc. with one system, and one connection.
- Multiple connection options—cable, DSL, wireless, etc.
- Network with other IP Office systems in other office—share administration and applications

Avaya Advantage

The Avaya IP Office - Small Office Edition delivers feature-rich voice and data communications in a compact, easy-to-install unit.

IP Office - Small Office Edition Options

The IP Office - Small Office edition is available in six pre-configured variations

	Option 1	Option 2	Option 3*	Option 4	Option 5*	Option 6
Format	Hardware	Hardware	Hardware	Hardware	Hardware	Hardware
System Requirements	Network facilities: Cable, analog, DSL, T1, ISDN and IP					
User Requirements	PCs, laptops, IP devices, digital phones, traditional phones or wireless phones					
Analog Extensions	4	8	4	4	4	4
Analog Trunks	2	4	4	4	4	4
Digital Terminals (20xx series)	0	0	8	0	8	0
Digital Terminals (64xx, 44xx, 24xx, 54xx series; 3810 and 9410)	0	0	0	8	0	8
VoIP Channels	3	3	3	3	16	16
Switched Ethernet Ports	4	4	4	4	4	4

*Not available in all regions

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